WALNUT CREEK COMMUNITY DEVELOPMENT DISTRICT

BROWARD COUNTY
SECURITY WORKSHOP
MAY 25, 2022
6:00 P.M.

AGENDA
WALNUT CREEK
COMMUNITY DEVELOPMENT DISTRICT
Walnut Creek Clubhouse
7500 NW 20th Street
Pembroke Pines, Florida 33024
SECURITY WORKSHOP
May 25, 2022
6:00 p.m.

A. Call to Order

B. Proof of Publication

C. Discussion Regarding FPI Security Services

D. Discussion Regarding the Stacking of Vehicles at Taft St

E. Discussion Regarding Delivery Service Provider Protocol

F. Discussion Regarding the Rover Services and Hours

G. Discussion Regarding Security Online Solutions "SOS"…………………………………………………..Page 2

H. Discussion Regarding Un-manned Visitor Access Services

    1.   Regions Security

    2.   Envera

I. Additional Board Member/Public Comments

J. Adjourn

Miscellaneous Notices

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Published in Broward Daily Business Review on May 16, 2022

Location

Broward County, Florida

Notice Text

NOTICE OF THE WALNUT
CREEK COMMUNITY
DEVELOPMENT DISTRICT
WORKSHOP MEETING

NOTICE IS HEREBY GIVEN that the Walnut Creek Community Development District (the "District") will hold a Workshop Meeting (the "Meeting") on May 25, 2022, at 6:00 p.m. in the Walnut Creek Community Clubhouse located at 7500 NW 20th Street, Pembroke Pines, Florida 33024. The purpose of the Meeting is to discuss security services and security system upgrades.

A copy of the agenda for the Meeting may be obtained at www.walnutcreekcdd.org or requested at the offices of the District Manager, c/o Special District Services, Inc., at (786) 347-2711 or gperez@sdsinc.org (the "District Manager's Office") during normal business hours. The Meeting is open to the public and will be conducted in accordance with the provisions of Florida law for community development districts. The Meeting may be continued to a date, time, and place to be specified on the record at the Meeting.

Any person requiring special accommodations in order to access and participate in the Meeting because of a disability or physical impairment should contact the District Manager's Office at least forty-eight (48) hours prior to the Meeting. If you are hearing or speech impaired, please contact the Florida Relay Service by dialing 7-1-1, or 1-800-955-8771 (TTY) / 1-800-955-8770 (Voice), for aid in contacting the District Manager's Office.

Each person who decides to appeal any decision made by the Board with respect to any matter considered at the Meeting is advised that person will need a record of proceedings and that accordingly, the person may need to ensure that a verbatim record of the proceedings is made, including the testimony and evidence upon which such appeal is to be based.

District Manager
WALNUT CREEK COMMUNITY DEVELOPMENT DISTRICT
www.walnutcreekcdd.org
5/16 22-07/0000596669B

Prepared for:

Walnut Creek Community
7500 NW 20th St.
Pembroke Pines, FL 33024

Special District Services, Inc.
Contact Person:
Gloria Perez
(786) 985-8848
gperez@sdsinc.org

Prepared by:

Luis Gonzalez
1867 NW 97th Ave Ste 105
Miami FL 33172
(786) 342-7323 / (786) 287-4726

Prepared on:

October 19, 2021
Proposal: 091021-098
To be presented in the state of Florida
Valid thru: November 31, 2021

What's Inside:

Thank you for your interest in using our Visitors Module integration.

Simplicity, Innovation & Confidence…

About Us

The company specializes in the development of software solutions to improve the effectiveness of daily duties by making those processes simple and innovative, which brings creative confidence to our clients.

Thanks to our research and development department, our solutions are refined every day to meet our customers' expectations.

"Simple and Innovative Software Warehouse that you can Trust."

Visitors Platform

The Visitors Module is a friendly and easy to use integrated software; to register people and vehicles accessing your property, allowing and maximizing the security controls, expedite processing registration time for guests and visitors, allowing real-time reports necessary for making decisions, connecting the Security Company, Homeowners Association, and the Property Management in the same environment.

Advantages

- No Contract required.

- 24/7 dedicated Amazon servers.

- Automatic daily backups in secure locations, keeping data and information safe.

- Web-based system with multi-platform design.

- Intuitive navigation and user-friendly.

- Access through different portals according to the type of user.

- Control and manage resident information, permanent visitors, realtors, contractors, and others.

- Configuration with different levels of control to suit the needs and community requirements.

- Helps to identify excessive & irregular traffic patterns into the property.

- Reduces data entry errors and grammar mistakes.

- Streamlines Visitor processing.

- Integration capability to the Security Online Solutions app.

- Possible hardware integration capabilities.

- Cost efficiency.

"Improve workflow, save money and increase the overall efficiency."

Visitors Module – Proposal

Proposal

Visitors Module Package

Service Description: 24/7 Web-based Visitors Module management for: Residential HOA.

Total Units #: 895	**Total Gatehouses #:** 01

Description Details:	Charges & Fees
• Complete "**Visitors Module**" Monthly Service package	USD 895.00 Monthly fee
✓ Security Guardhouse Web-Portal	Included
✓ Security Guardhouse App-Smartphone Version	Included
✓ Security Company Admin Web-Portal	Included
✓ Property Admin Web-Portal	Included
✓ Residents Web Portal (My Property Access)	Included
✓ Residents App Access (My Property Access)	Included
✓ Reports Module	Included
• Visitors Module Annual Contract	No Contract required
• One-time configuration and setup fees	USD 1,495.00
• Driver's License Barcode Scan <u>Corded</u> (01 Device)*	USD 495.00
• Phone call integration over PC (**01 fixed line number**)	Included
• Communications Mobile & Landline Services (US Only)	Included
• Thermal Printer (Citizen CT Series) (01 Device)*	USD 495.00
• Remote Visitors Platform Training	Included up to 04 hours

❖ *Minimum monthly rate has been applied to this community.*

Total Estimate Installation	**USD 2,485.00**
Total Monthly fee	**USD 895.00**
Total First Payment	**USD 3,380.00**

General System Requirements:

• Computer with Windows 10 or up	Provided by Client
• Monitor minimum 22' or up (touch screen recommended)	Provided by Client
• Internet (High Speed 100/25 Mbps (recommended))	Provided by Client
• APC Battery Backup (600VA)	Provided by Client
• Smartphone 32gb or up, Samsung (recommended)	Provided by Client

<u>**Note:**</u> Security Online Solutions do not set up any brand-new computer. Computer must be fully operative by the IT Community.

Terms & Conditions

Visitors Module – Proposal

1. We provide a monthly subscription service; we do NOT sell our platform or any software. Please be aware that you are NOT buying any software.
2. The data always belongs to the community association, NOT to the Property Manager nor the Security Company.
3. **NO Annual contract is required**.
4. All service fees are billable in advance every first (01) day of the month on a recurring billing cycle. Any overage fees or additional subscription fees are also billable in the next billing cycle.
5. **Payment is accepted only by Credit Card or E-Check (ACH Bank)**. Any payment received by mailed check will incur an additional administration fee charge of $35.00; The administration fee will be charged on the next monthly billing cycle.
6. Any Credit Card or E-Check that is declined or returned will incur an additional administration fee charge of $35.00; The return fees will be charged on the next monthly billing cycle.
7. On-time configuration fee is NON-refundable.
8. Remote customer support is included. Administrator or Supervisor re-training will be billed at 45.00 USD per hour.
9. Security Online Solutions is **NOT** responsible for:
    a. Equipment supplied by the client, loss or damages by misuse: water, electrical overload, etc.
    b. Hardware support, software updates or other updates not related to "Visitors Module"
    c. Barcode Scan-reader equipment warranty is valid for the first 90 days.
    d. Managing any data and/or information after initial setup and configuration.
10. One-time configuration and setup fees:
    a. Client must provide all digital data to import and setup community-provided Excel data including residents full name, address, telephone, e-mail, "Permanent Visitors", vehicles and other such information needed to be in the community database to be uploaded to the platform.
        i. Data transcription and/or verification is NOT included.
        ii. Paper to digital data transcription requires a preliminary analysis and a service quote approval.
    b. Site platform configuration.
    c. Daily data backup configuration.
    d. Initial training of administration/officers and staff.
    e. Test to ensure that the database meets the community's needs.
11. Occasionally, access to the website may be unavailable, delayed, limited, responding slow, or have service interruption due to causes beyond the control and/or responsibility of "SOS". Examples are as follows:
    a. Equipment failure, including but not limited to the fault of computers and mobile phones (including yours), servers, networks, telecommunication lines and connections, and other electronic and mechanical equipment.
    b. Flaws in computer programs, including inter alia programming errors, viruses, configuration problems, incompatibility of systems, utilities or applications, application firewall or screening programs, unreadable codes, or irregularities within certain documents or other content.
    c. Overload capabilities of the system.
    d. Any damage caused by inclement weather, earthquake, war, insurrection, riot, civil commotion, casualty, accident, fire, water damage, explosion, mechanical breakdown or natural disaster.
    e. Interruption (total or partial) of the power supply or other public service.
12. Optional hardware prices may change without notification.
13. Pricing is subject to applicable sales and use tax rates*.
14. Orders will not be processed until payment is received, unless otherwise stated or pre-approved.
15. To use the platform, you accept our privacy policies, terms of use and sales terms.

BENEFITS

- ✓ User-friendly
- ✓ Paperless record-keeping
- ✓ Daily data backup
- ✓ Improve the services to the Community
- ✓ Keeps Property Management informed
- ✓ Lowers traffic volumes
- ✓ Expedite process
- ✓ Monitor from anywhere
- ✓ Gatehouse Portal
- ✓ Data always encrypt
- ✓ Unlimited data storage

FEATURES

- ▶ Multiplatform Design
- ▶ Web-based solution
- ▶ Visitor tracking
- ▶ Security Company Portal
- ▶ Property Management Portal
- ▶ Community Access Portal
- ▶ Quick search information
- ▶ Powerful reporting & statistics
- ▶ Driver's license scanning
- ▶ Secure Servers
- ▶ Improve workflow

REPORTS

- ▶ Visitors search
- ▶ Visitor access by unit
- ▶ Vehicle search
- ▶ Occupant information
- ▶ Permanent visitor search
- ▶ Traffic statistics by date range
- ▶ Occupant search
- ▶ Identify abnormal unit activity

📞 Contact Us: **+1 (786) 618-2267**
🌐 www.**SecurityOnlineSolutions**.com

ADVANTAGES

1. Web-based system
2. Identifies excessive traffic patterns
3. Tracks call information & results
4. Non working phone number notification
5. Simplified data management portal
6. Cost efficiency
7. Stremlines visitor processing

SCHEDULE A FREE DEMO NOW

Module Visitors

SOS

SECURITY ONLINE SOLUTIONS

Security Online Solutions.
1867 NW 97th Ave, Suite # 105
Doral, FL 33172
+1 (786) 618-2267
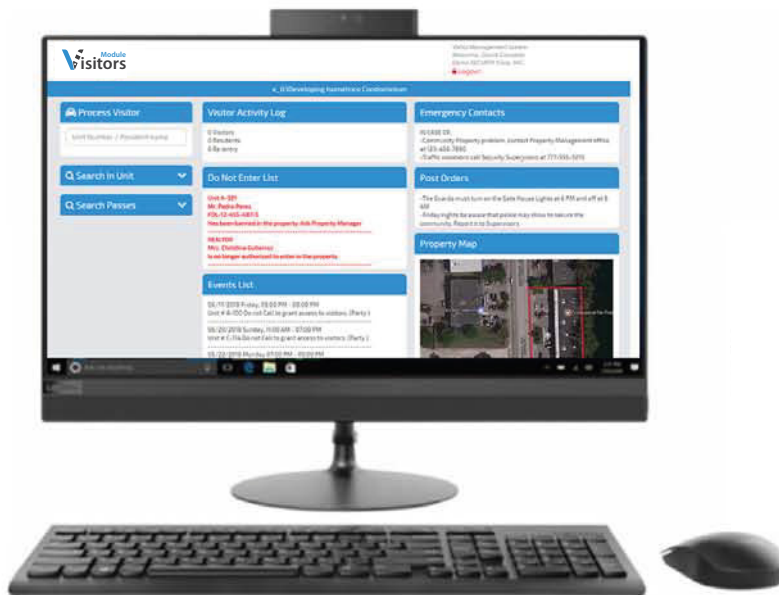info@SecurityOnlineSolutions.com

THE BEST TOOL TO CONTROL
*Your **security** gatehouse*

VISITORS MODULE

The Online Visitors Management platform, maximize the security controls and improve the visitors registration time, allowing real-time reports necessary for making decisions, connecting the Security Company, Homeowners Association and the Property Management in the same environment.

ADVANTAGES FOR

HOMEOWNER AND RESIDENTS

SECURITY COMPANIES

PROPERTY MANAGEMENT

SECURITY COMPANIES
ADVANTAGES

1 Intuitive navigation, touch screen and user-friendly multi-platform design.

2 Minimize officers training time.

3 Expedite the visitor registration and waiting time.

4 Reduces the data entry errors & misspellings.

5 Real-Time email paperless reports.

6 Analytical and statistical reports to determine specific unit issues.

7 Helps to identify irregular traffic patterns into the property.

8 Money saving in transferring, filing and storage documents.

9 Detailed real-time Post Orders. (Detailed activities instructions to be carried out by the security personnel).

10 Integration capability to the Security Online Solutions app.

Visitors Module *Keeps your Property Manager informed and in control of the units, occupants, authorized vehicles and number of registered permanent visitors. Improving the services to the Community and Property Management.*

www.**SecurityOnlineSolutions**.com   📞+1(786)611-2267

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PROPERTY MANAGEMENT
ADVANTAGES

1 Free access with an independent portal for registration and management the community data.

2 Unlimited uploading PDF files. (leasing agreements, driver licenses, warnings, images, etc.).

3 Community configuration with different levels of control to suit the needs and community requirements. (Monthly vehicle overnigth passes per unit, number of registered permanent visitors, etc.).

4 Control and manage residents information, permanent visitors, realtors, and others.

5 Capability to register units warnings, notes, comments, etc. To alert security officers in their guard portal, about the units, their residents, as well as about the rules, restrictions of visitors and / or contractors and other relevant information or warnings.

6 Inventory of vacant, rented, for rent or occupied units, as well as the ones that require profile update.

Visitors Module increases the management control of the unit's information, the residents, their vehicles and their visitors; expedite processing at the gate, lowers the traffic volume in the line and improve the services to the residents.

HOMEOWNER AND RESIDENTS
ADVANTAGES

1 Free access to an independent portal for their own data review and registration 24/7.
(www.mypropertyaccess.com/communityname).

2 Customized residents community portal with unique login access.

3 Streamline access times to expedite community guest and visitors registration.

4 Registration and removal of permanent visitors, contractors, therapist, etc. Expediting their registration and access at the security gate.

5 Access to search and review their individual unit historical Visitors registration log.

6 Allows the resident to update their own phone numbers that they would like the Security to call and announce their visitor.

Visitors Module *allows residents to review their occupants, registered vehicles, manage their permanent visitors and also review on their visitors traffic log.*

FEATURES

- ▶ **Online cloud platform.**

- ▶ **Easy to use,** intuitive design.

- ▶ **Touchscreen design.**

- ▶ Automatic daily Remote Backups in secure locations.

- ▶ 24x7 Dedicated Servers located in Ashburn, Virginia, with multi internet service providers and power generators.

- ▶ Search by different fields parameters.

- ▶ Access through different portals according to the type of user.

- ▶ **Available for any device** (Desktop, tablet, mobile).

- ▶ Multiple analytical and statistical reports.

- ▶ Allows visitor's passes printing.

- ▶ Process the driver license data capture.

- ▶ Driver`s license scan and automatic data capture to expedite processing and minimize misspellings.

Security Online Solutions.

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Office Hours Monday - Saturday 7 AM - 10 PM
Sunday 10 AM - 5PM
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